

# Data protection statement

Valid from 31. 03. 2023

## Data processing for registered users

Szabó Dávid e. v. (registered number: 34916150, tax number: 66426051125) (hereinafter: Data Controller) processes the personal data of Customers (hereinafter: Customer or Customers) registered in the Website system (hereinafter: Customer or Customers) on its website available at the web addresses [synhosting.eu](http://synhosting.eu) and [synhosting.hu](http://synhosting.hu) (hereinafter: Website) in connection with its online sales activities, solely for the purpose of fulfilling orders and in order to fulfill its obligations related to the fulfillment (invoicing). It only processes personal data that is essential for the purpose of data management and is suitable for achieving the purpose. It processes personal data only to the extent and for the period necessary to achieve the purpose.

The Data Controller protects the personal data of the Customers it processes in every way that can be expected of it.

Name and address of the Data Controller: Szabó Dávid e. v., 3525 Miskolc, Mátyás király utca 32.

Contact details of the Data Controller: [info@synhosting.eu](mailto:info@synhosting.eu)

Legal basis for data processing: Customer consent, Article 6(1)(a) of the GDPR, Section 5(1) of Act CXII of 2011, and Section 13/A. Section 3 of Act CVIII of 2001 on certain issues of electronic commerce services and services related to the information society.

Consent to data processing: Upon registration, the Customer expressly consents to the processing of his/her personal data voluntarily provided and/or sent by his/her web browser by accepting this Privacy Policy upon registration on the Website.

The scope of data subjects: registered Customers.

The scope of the data processed:

- the data required to complete the order provided by registered Customers during registration: name, e-mail address, telephone number, billing address (all personal data provided by the Customer) and IP address
- Mobile phone number when sending a premium SMS or making a call.

The retention period for images of payment receipts submitted by the Customer is 3 months from the moment of submission.

Written communication between the Data Controller and the Customer (e-mail, WebAdmin message, Facebook message) is retained for a maximum of 3 days from the date of receipt of the Customer's request to delete them by the Data Controller.

The purpose of data collection is: to fulfill orders, operate security functions to protect Customer data, and follow billing rules.

Possible data controllers authorized to view the data:

- Third-party address verification functionality provided by Google Inc. <https://policies.google.com/privacy?hl=hu> according to its privacy policy available on the website.
- For users using third-party credit card and PayPal payment methods, PayPal (Europe) S.a.r.l. et Cie, S.C. <https://www.paypal.com/webapps/mpp/ua/privacy-full> according to the privacy statement on the page.
- In the case of a user using the Paysafecard payment method provided by a third party, the Paysafe Group is <https://www.paysafecard.com/hu/adatvedelmi-koezlemeny/> in accordance with the privacy statement on the page.

Duration of data processing: From the moment of registration of the Customer's account until the date of termination of the Customer's account.

The Customer may initiate the termination of the account, which the Data Controller will carry out as soon as possible.

The Customer's rights:

- Right of access  
The Customer has the right to receive feedback from the Data Controller as to whether his/her personal data is being processed and, if such processing is taking place, he/she has the right to access the personal data and the information listed in the regulation.
- The right to rectification  
The Customer has the right to obtain from the Data Controller, upon request, the rectification of inaccurate personal data concerning him or her without undue delay. Taking into account the purpose of the data processing, the Customer has the right to request the completion of incomplete personal data, including by means of a supplementary statement.
- The right to erasure  
The Customer has the right to request that the Data Controller delete personal data

concerning him or her without undue delay, and the Data Controller is obliged to delete personal data concerning the Customer without undue delay under certain conditions.

- The right to be forgotten

If the Data Controller has made the personal data public and is obliged to erase them, it shall take reasonable steps, taking into account available technology and the cost of implementation, including technical measures, to inform the Data Controllers processing the data that the Client has requested them to erase links to the personal data in question or copies or replications of these personal data.

- Right to restriction of data processing

The Customer has the right to request that the Data Controller restrict data processing if one of the following conditions is met:

- the Client disputes the accuracy of the personal data, in which case the restriction applies for a period of time that allows the Data Controller to verify the accuracy of the personal data;
- the data processing is unlawful and the Client opposes the deletion of the data and instead requests the restriction of its use;
- the Data Controller no longer needs the personal data for the purposes of data processing, but the Client requires them for the establishment, exercise or defense of legal claims;
- the Customer has objected to the data processing; in this case, the restriction applies for the period until it is determined whether the legitimate grounds of the Data Controller override the legitimate grounds of the Customer.

- The right to data portability

The Customer has the right to receive the personal data concerning him or her, which he or she has provided to a Data Controller, in a structured, commonly used and machine-readable format and has the right to transmit these data to another data controller without hindrance from the data controller to which the personal data have been provided.

- The right to protest

The Customer has the right to object at any time to the processing of his or her personal data for reasons relating to his or her own situation, if the processing of personal data is carried out for the legitimate interests of the Data Controller or in the capacity of a public authority.

- Objection to direct marketing

If personal data is processed for direct marketing purposes, the Customer has the right to object at any time to the processing of personal data concerning him or her for this purpose, including profiling, insofar as it is related to direct marketing. If the Customer objects to the processing of personal data for direct marketing purposes, the personal data will no longer be processed for this purpose.

The Customer can view and modify their own data by accessing the pages of the website that require identification using the username and password provided during registration, or they can have their written request to this effect deleted by sending it to the Data Controller.

The Customer's right to delete data does not extend to mandatory data processing regulated by other laws, such as the retention of invoices.

The Data Controller will provide information about data processing not listed in this information when collecting the data.

The Customer may file a complaint with the National Data Protection and Freedom of Information Authority (NAIH):

Address: 1125 Budapest, Szilágyi Erzsébet fasor 22/c

Mailing address: 1530 Budapest, P.O. Box: 5.

Phone number: +36-1/391-1400

Fax number: +36-1/391-1410

In legal cases, the court with jurisdiction over the registered office of the Data Controller is: Miskolc District Court.

3525 Miskolc Dózsa György út 4

+36-46/353-411

## Cookie management for website visitors

### **Logging**

Like most websites, the Data Controller's Website collects and stores data related to the persons visiting the Website (hereinafter referred to as Visitor or Visitors) in various log files. This information includes the visitor's IP address, the name of their Internet service provider, the location of the Internet use (city), the name of the web browser currently used, the time of the visit and the addresses of the subpages viewed on the Website.

The processing of the above data is necessary for the proper functioning of the Website and to increase data security.

### **Cookies and Web Bacons**

During visits to the Website, the Website installs one or more small text files (cookies) on the Visitor's computer. Cookies are used to store the settings of the Data Controller's services and to remember some information related to visitors. Most web browsers automatically allow the use of cookies after installation, but this setting can be changed by the Visitor at any time in the browser settings. However, if cookies are disabled, certain functions of the Website will not work properly.

Personal data processed by the Data Controller using cookies and their purpose: the IP address required for secure login to the Website and the status of closed/accepted notification bars or choices.

### **External sites, third party**

The Data Controller Some services provided by third-party companies also use cookies, which may collect and use personal data in the manner detailed above.

These third parties process your data in accordance with their own privacy policies:

- Google Inc.: <https://policies.google.com/privacy?hl=hu>
- Statcounter.com: <https://statcounter.com/about/legal/>
- Facebook Inc.: <https://www.facebook.com/privacy/explanation>

### **Contribution**

The Visitor gives their express consent to the management of cookies by clicking on the Accept button in the notification bar at the bottom of the Website. You can withdraw this consent at any time by deleting or disabling cookies in your web browser settings.

### **Further information**

If you have any further questions regarding the Website's Privacy Policy, please contact the Website's Contact page.